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03/30/01  
11052 U.S. PTO

Patent  
Attorney Docket: 263/123

To: Commissioner for Patents  
Box Patent Application  
Washington, D.C. 20231

11046 U.S. PTO  
09/023282  
10/06/00

NEW APPLICATION TRANSMITTAL - UTILITY

Sir:

Transmitted herewith for filing is a **utility** patent application:

**Inventor(s):** TERUHIRO YAMADA, ATSUSHI MAEDA and TSUGUFUMI MATSUOKA

**Title:** A USER SUPPORT APPARATUS AND SYSTEM USING AGENTS

**I. PAPERS ENCLOSED HEREWITH FOR FILING UNDER 37 CFR § 1.53(b):**

- 70 Page(s) of Written Description
- 10 Page(s) Claims
- 1 Page(s) Abstract
- 40 Sheets of Drawings ☐ Informal ☒ Formal

**II. ADDITIONAL PAPERS ENCLOSED IN CONNECTION WITH THIS FILING:**

- ☐ Declaration
- ☐ Power of Attorney ☐ Separate ☐ Combined with Declaration
- ☐ Assignment to \_\_\_\_\_ and assignment cover sheet
- ☒ Certified Copy of Priority Document No(s): JPA 2000-323559, JPA 2000-323560, JPA 2000-339590, JPA 2000-360692 and JPA 2000-360731
- ☐ Information Disclosure Statement w/PTO 1449 ☐ Copy of Citations
- ☐ Preliminary Amendment
- ☐ Request and Certification under 35 U.S.C. § 122(b)(2)(B)(i). Applicant must attach form PTO/SB/35
- ☒ Return Postcard
- ☐ Other:

**III. PRIORITY**

- ☒ Priority of applications Serial No. JPA 2000-323559 filed on October 24, 2000. Serial No. JPA 2000-323560 filed on October 24, 2000, Serial No. JPA 2000-339590 filed on November 7, 2000, Serial No. JPA 2000-360692 filed on November 28, 2000, and Serial No. JPA 2000-360731 filed on November 28, 2000, in Japan is claimed under 35 .S.C. § 119.

CERTIFICATE OF MAILING (37 C.F.R. §1.10)

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as 'Express Mail Post Office To Addressee' in an envelope addressed to the Commissioner for Patents, Washington, D.C. 20231.

EL698968115US  
Express Mail Label No.

RICK MORENO  
Name of Person Mailing Paper

March 30, 2001  
Date of Deposit

*Rick Moreno*  
Signature of Person Mailing Paper

09023282-00000000

IV. THE FILING FEE HAS BEEN CALCULATED AS SHOWN BELOW:

<input type="checkbox"/>	Applicant claims small entity status pursuant to 37 CFR § 1.27						
<b>BASIC FILING FEE:</b>							<b>\$710.00</b>
Total Claims	30	-	20	=	10	x \$18.00	\$180.00
Independent Claims	6	-	3	=	3	x \$80.00	\$240.00
Multiple Dependent Claims	\$270	(if applicable)				<input type="checkbox"/>	\$0.00
<b>TOTAL OF ABOVE CALCULATIONS</b>							<b>\$1,130.00</b>
Reduction by ½ for Filing by Small Entity, if applicable, as asserted above. Note 37 CFR §§ 1.9, 1.27, 1.28.							\$0.00
Misc. Filing Fees (Recordation of Assignment -- \$40)							\$0.00
<b>TOTAL FEES DUE HEREWITH</b>							<b>\$1,130.00</b>

V. METHOD OF PAYMENT OF FEES

- ☐ A check in the amount of \_\_\_\_.
- ☐ Charge Lyon & Lyon's Deposit Account No. 12-2475 in the amount of \_\_\_\_.
- ☒ This application is being filed without fee or Declaration under 37 CFR § 1.53.

VI. AUTHORIZATION TO CHARGE FEES

The Commissioner is authorized to credit any overpayment and to charge any underpayment to Lyon & Lyon's Deposit Account No. 12-2475 for the following:

- ☐ 37 CFR § 1.16 – (Filing fees and excess claims fees)
- ☐ 37 CFR § 1.17 – (Any application processing fees)
- ☐ 37 CFR § 1.21 – (Assignment recording fees)

VII. CORRESPONDENCE ADDRESS

Please send all correspondence to Customer Number 22249:



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Please direct all inquiries to Robert E. Lyon, at the above customer number.

Respectfully submitted,

LYON & LYON LLP

Dated: March 30, 2001

By:

ROBERT E. LYON  
Reg. No. 24,171